



Written By: Daniel Moore



INTRODUCTION

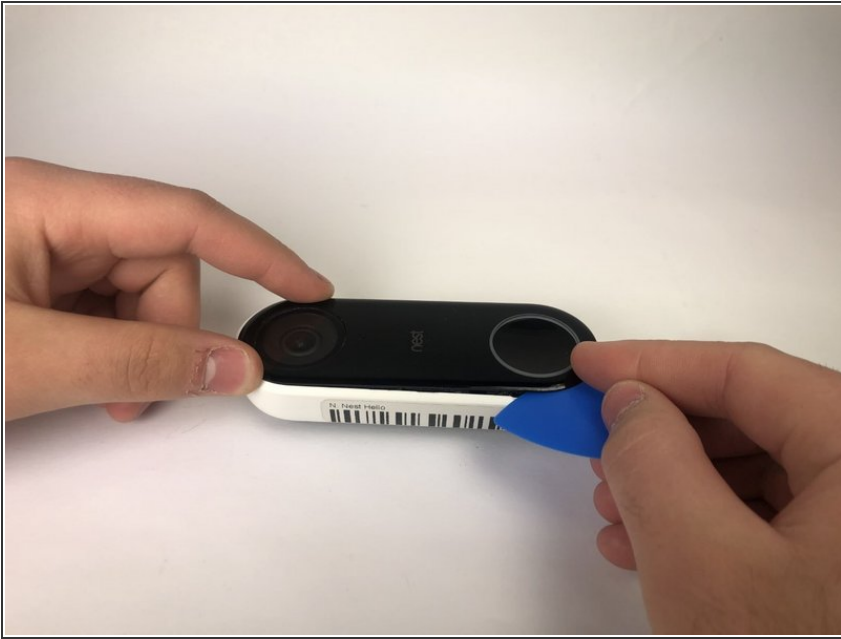
This guide will show how to remove the faceplate and casing from the Nest Hello.



TOOLS:

- [iFixit Opening Picks set of 6](#) (1)
 - [Spudger](#) (1)
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Step 1 — Casing and Faceplate



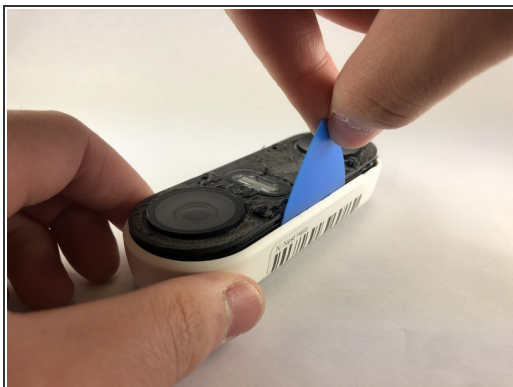
- Insert the pick between the black faceplate and white casing of the Nest Hello.
- Pry the faceplate away from the device with the opening pick.
- ❗ If you have not opened the Nest Hello before, there will be a protective foam mesh that is glued to the plastic covering and the inside of the mesh, use a pick to cut through the mesh as much as possible.
- Completely remove the faceplate from the device, do not be afraid to pull hard.

Step 2



- Peel back the cover stickers and use the Phillips #000 screwdriver to remove the four screws.

Step 3



- Insert opening pick between the white casing and the black internal circuitry and pry it out.
- ⓘ There is a ribbon cable connecting the white casing to the circuit boards. Be careful not to tear out the cable while separating the casing from the circuit boards.

To reassemble your device, follow these instructions in reverse order.