



# How to Clean the Rollers on an HP Deskjet 2624

How to clean the rollers of an HP Deskjet 2624.

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## INTRODUCTION

If your HP Deskjet 2624 jams while printing, use this guide to clean the rollers.

The rollers feed paper through the device. If the rollers are too dirty, paper will get stuck during a print.

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### TOOLS:

- [Cotton Swabs](#) (1)

## Step 1 — How to Clean the Rollers on an HP Deskjet 2624



- Perform an automated self-clean by holding down the power button.
- While the power button is held, press the button with the large red 'X' three times then press the button with the yellow, blue, and pink rim eight times.
- Release the power button. A single sheet of paper should be fed through the printer.
-  Wait until the paper is completely through the printer before removing it.

## Step 2



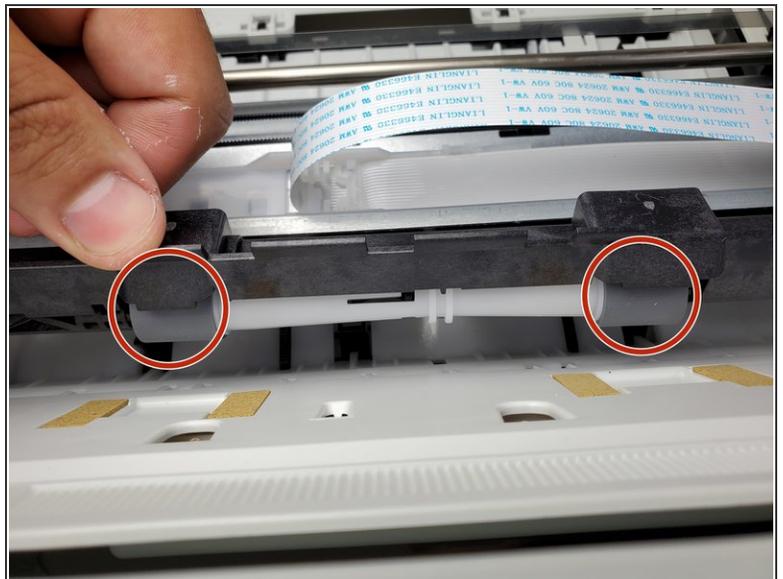
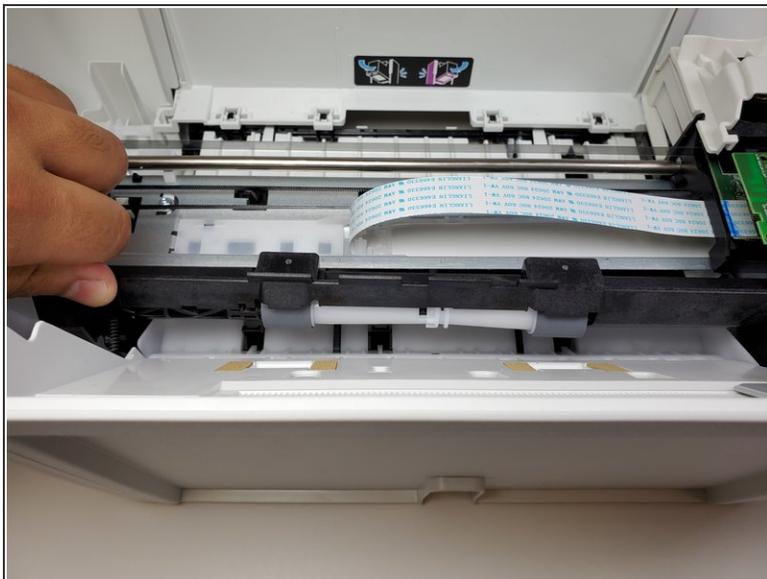
- Once the automated is complete, attempt to print again.
- If the paper jam persists, the rollers must be manually cleaned.
- Begin by turning off and unplugging the printer.

### Step 3



- To access the rollers, remove all the paper in the feeding tray.
- Lift the clear plastic flap on the top of the printer and look down the feeding section.

### Step 4



- Take a lightly dampened cotton swab and apply it to the grey segments of the rollers.
- ⓘ Rotate the rollers to completely clean the grey segments

Wait approximately 10 minutes for the rollers to dry completely.